“Operation Risk management at Vietnam Prosperity Bank”

Nguyen Minh Ngoc

1. Full name: Nguyen Minh Ngoc
2. Sex: Female
3. Date of birth: 17-02-1985
4. Place of birth: Hai Phong
5. Admission decision number: /QĐ-DHKT University of economics and business - Vietnam National University, Ha Noi.
6. Changes in academic process: No

8. Major: Finance & Banking
9. Code: 60 34 02 01
10. Supervisors: Dr. Le Trung Thanh
11. Summary of the findings of the thesis:
   - Systemize the common theoretical issues related to Operation Risk management of commercial bank.
   - Analyse, evaluate the factual Operation Risk management at Vietnam Prosperity Bank
   - Propose 5 solutions, 3 recommendations
12. Practical applicability, if any: Topic significant theoretical and practical applications.
13. Further research directions, if any: Delving into quantitative measure operational risk.
14. Thesis-related publications:

--------------------------------------------